



## **Winter Weather Delivery Reminders**

### **From Your Friends at Feed My People Food Bank**

Winter weather can create challenging conditions for deliveries and distributions. Our shared goal is to keep everyone safe while ensuring food continues to reach our communities. Please review the reminders below to help deliveries and distributions run as smoothly as possible during snow and ice events.

#### **Keeping Delivery Areas Safe**

Please make sure driveways, parking areas, and walkways are cleared of snow and ice before scheduled deliveries. Salting or sanding slippery areas is strongly encouraged. Snow or ice buildup can make it difficult — and sometimes impossible — for trucks to safely access your location or for drivers to move pallet jacks to your door. If the truck will be unable to get to the regular drop off space, please let the Warehouse or Partnership Team know as soon as possible, and plan to have volunteers ready to assist in unloading from a different drop space.

#### **Pallets and Milk Crates**

If you have pallets or milk crates to return, please store them indoors whenever possible until your next delivery so they remain clear of snow and ice. If indoor storage is not available, ensure they are covered and accessible.

#### **Weather-Related Delays or Changes**

Inclement weather may result in delivery delays, route adjustments, or cancelled distributions. If this occurs, partners will be notified as soon as possible. Please monitor your email for updates and communications from our team.

#### **Driver Safety and Volunteer Support**

It is important to us that we keep our volunteers, staff, and guests safe. In some situations, deliveries or distributions may need to be postponed or canceled. We appreciate your understanding as safety must remain our top priority. If you become aware of road closures or conditions that may affect access to your site, please notify us as soon as possible.

#### **Delivery Cancellations or Pickup Changes**

If you need to cancel a delivery or arrange to pick up your order instead, please call the Warehouse Manager at **715-835-9415 ext. 107** and leave a message. If you do not receive a response, please contact the Partnership Manager at **715-835-9415 ext. 106** for assistance.

#### **Questions or Assistance**

If you have any questions, our team is happy to help. Please call **715-835-9415 ext. 5**.